



D-Day Leadership Academy

The Normandy Passage — Solo 18 plus Matching Policy

This is a plain language summary for the website. If there is any conflict, the Participant Terms of Enrollment and the Refunds Transfers and Credits Policy are the controlling documents.

What “Solo Pending” means

A Solo Adult seat is for a participant who comes without a pre selected partner and is age eighteen or older.

When you enroll as a Solo Adult your seat is marked **Pending**. Pending means you have a place in the Solo pool for that cohort, but your enrollment is not fully confirmed until DLA matches you with another vetted Solo Adult of similar age band and maturity band. Once a match is made your seat becomes **Confirmed** and you receive an email with next steps.

Solo confirmations are always subject to overall cohort capacity. Each cohort runs six to eight pairs with six as the minimum to run.

How we match Solo Adults

We match Solo Adults using three main inputs

1. Age band
2. Maturity band based on your intake information
3. Scheduling fit and chosen cohort dates

Inside each cohort, we work on a first come first served basis within the Solo pool. All Solo participants must

- meet the age and fitness standards
- acknowledge the conduct standards
- complete required e sign documents
- keep deposits and balance payments current

DLA reserves final discretion on pairings for safety, cohort balance and safeguarding.

How you can speed up a match

You have two ways to increase the chance of a faster confirmation

1. **Convert to a Committed Adult Pair**

If you later identify a partner who is age eighteen or older and meets the standards, you can ask to convert your Solo seat into a Committed Adult Pair. This is subject to available space in that cohort. When the conversion is approved your seat becomes Confirmed immediately and both adults are treated as a standard Committed Adult Pair.

2. **Enable flexible cohort options**

You may tell us that you are willing to move to nearby cohort dates. With that permission, we can match you into the first cohort where a safe Solo pair can be completed inside capacity.

There is no extra fee for being a Solo Adult beyond the standard tuition for your seat type.

If a match is not available in time

Solo matching has a clear decision point. If DLA cannot confirm a safe match by **T minus 30 days** before report time, we will contact you using the email on your enrollment. At that point one or more of the following options will be offered, in line with the Refunds Transfers and Credits Policy

1. **Transfer to a later cohort** at no transfer fee
2. **Convert to a Committed Adult Pair** if you identify a qualified partner before the deadline and space permits
3. **Refund under the standard refund rules** if you are still inside the T minus 60 day refund window for tuition

DLA will make reasonable efforts to confirm Solo matches earlier than T minus 30 where possible. Final discretion on timing and confirmation rests with DLA for safety and cohort balance.

Late arrivals and Solo pairs

If a confirmed Solo pair experiences travel disruption, the Late Arrival rules in the Refunds Transfers and Credits Policy apply

- Pairs may join in progress until the end of Day Two after the safety in brief and kit issue
 - After Day Two tuition may be eligible for a credit to a later cohort, subject to the policy and space availability
 - No show without notice is not eligible for refund or credit
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Simple commitments

For Solo Adults DLA makes three simple commitments

1. We will clearly label Solo seats as Pending until matched
2. We will match fairly inside each cohort using age band, maturity band and time of enrollment
3. If we cannot confirm you in time, we will provide a clear path to transfer, convert to a pair or seek a refund under the published policy, without runaround

Participants agree in turn to enroll honestly, prepare for the physical and conduct standards and communicate early if their situation changes.